Service Code	SERVICE TYPE	Service Title In TrackOne	Common Measures Performance Calculations	Ser. Prevents Exit?	WIA / TAA	
					Part. Count	Perf. Calc.

CATEGORY in TrackOne: CORE

Informational / Self-Service

Service Code	Service Title In TrackOne	Common Measures	Ser. Prevents Exit?	Part. Count	Perf. Calc.
346	**Self-help - Utilized interest inventory software**	Yes	Yes	Yes	No
	Description: Customer utilizes the provided software. Staff only assist with basic start-up/navigational instructions. No assessment interpretation occurs.				
	Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346	**Self-help -Utilized typing test software**	Yes	Yes	Yes	No
	Description: Customer utilizes the provided software. Staff only assist with basic start-up/navigational instructions. No assessment interpretation occurs.				
	Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346	**Self-help - Assessment - Generic**	Yes	Yes	Yes	No
	Description: This service is to be used for a self-help assessment which may involve software or paper & pencil. Customer is offered basic instructions on getting started. Staff do not proctor assessment nor offer interpretation or next steps.				
	Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346	**Accessed LMI for region's strat. skills initiative**	Yes	Yes	Yes	No
	Description: Customer utilizes JIC Report, CS3, INEWS or other state, local or regional LMI information. Customer is offered basic instruction/navigation on getting started.				
	Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346	**Accessed local wage and benefits trends**	Yes	Yes	Yes	No
	Description:				
	Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346	**Self-help - LMI - Generic**	Yes	Yes	Yes	No
	Description: This service is used for an self-help LMI which may involve software or printed material. Customer is directed to where the material is located and the differences between the materials if more than one.				
	Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				

Service Code	SERVICE TYPE	Service Title In TrackOne	Common Measures Performance Calculations	Ser. Prevents Exit?	WIA / TAA Part. Count	WIA / TAA Perf. Calc.
		CATEGORY in TrackOne: CORE				
346		**Self-help - Community Resource Information**	Yes	Yes	Yes	No
		Description: Community Resource Information - Provide information on community resources thru internet, resource guide, disc or printed material. Staff only assist with locating information or starting equipment.				
		Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346		**Self-help - Financial Aid Information**	Yes	Yes	Yes	No
		Description: Financial Aid - Provide information through internet or printed material on how to apply for financial aid. Staff only assist with locating application or starting computer.				
		Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346		**Self-help - Utilized resume builder software/video/printed material**	Yes	Yes	Yes	No
		Description: Customer utilized resume builder software, video, printed material, resource guide/book to develop their own résumé. Staff may have gotten the client started on the application, but doesn't offer assistance in content, style or development.				
		Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346		**Self-help - Utilized Job Search software/video/printed material**	Yes	Yes	Yes	No
		Description: Customer utilized Job Search software/video/printed material on their own. This includes material covering: interviews, correspondence - cover letters/thank you notes, using the telephone to secure interview, job applications, and salary negotiations. ***Staff offer only assistance in using equipment and locating information.***				
		Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346		**Self-help - Job Search - Generic**	Yes	Yes	Yes	No
		Description: This service is used for any self-help job search activities not including on-line job banks. It may include local job board postings, job fairs, employer applications, JIC report, newspaper want ads etc.				
		Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				
346		**Self-help - Utilized Tutorials (Typing/KeyTrain/MSOffice/Etc)**	Yes	Yes	Yes	No
		Description: Typing, KeyTrain, MS Office, Basic Reading and Math tutorials, etc.- Staff provides the disc or sign on to use the program. Training is self directed. Staff only assists with starting computer or giving sign on.				
		Funded by: WIA Location ID: Available at all centers Old Code: C9 WIASRD: 331				

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Service Code	SERVICE TYPE	Service Title In TrackOne	Common Measures Performance Calculations	Ser. Prevents Exit?	WIA / TAA Part. Count	WIA / TAA Perf. Calc.
**CATEGORY in TrackOne: CORE**
438		**Worker Notification**	Yes	Yes	Yes	No
		Description:				
		Funded by: TAA Location ID: Available at all centers Old Code: TAPR				
438		**Orientation Session**	Yes	Yes	Yes	No
		Description:				
		Funded by: TAA Location ID: Available at all centers Old Code: TAPR				